

## Client and Care Partner Council Minutes

Date: July 24, 2025

Time: 10:00am – 11:30am

Location: McCormick Home Family Dining Room

### Attendees:

Staff: Becky Clark, Director, Elizabeth Hardy, Day Program Manager, Natalie Kozinska, Administrative Assistant

Caregivers: Donna H., Claire D., Marny H., Muriel A., Bob M., Carole A., Don A.

Agenda Item	Discussion Items and Decisions
Workshop Grant Update	<ul style="list-style-type: none"><li>Elizabeth's grant proposal has been approved</li><li>This grant will allow for care partners to create hardcover "All About Me" books about their person</li><li>The goal is to reach 48 care partners over six workshops</li><li>The anticipated start date will be in September</li><li>The care partner council has been invited to take part in the first workshop, which will entail three meetings to compile the books</li></ul>
Upcoming Changes to Fees	<ul style="list-style-type: none"><li>McCormick Care Group is projecting a deficit in the 2025/26 budget</li><li>No increase to community support service funding has been announced, and all staff have received a 3.5% wage increase in both 2025 and 2026</li><li>Effective September 1st, the cost of showers will increase from \$10 to \$15, and the overnight respite fee will increase from \$25 to \$30</li><li>The subsidy fund through the Foundation is available for any clients facing financial hardship</li></ul>
Potential Staffing Changes	<ul style="list-style-type: none"><li>There will be staffing changes due to the budget deficit</li><li>In November, the afternoon program will be cancelled and changes to evening staffing hours will come into effect</li><li>These changes will not affect the level of service or current levels of funding</li></ul>
Waitlist Updates	<ul style="list-style-type: none"><li>226 clients are currently on the waitlist</li><li>The current wait time is less than one year due to an increase in social work hours over the summer</li><li>74 assessments of new clients have been completed since April 1 – compared to 31 at this time last year</li><li>55 new client admissions since April 1 – compared to 25 at this time last year</li><li>As of April 1, there were 35 open day program spaces, as of today's date there are 6</li></ul>
McCormick Mobile Update	<ul style="list-style-type: none"><li>McCormick Mobile started in May – social work, recreation, and nursing staff are currently doing home visits for this next round of participants</li><li>This round of Mobile is funded through the Petro Canada Care Maker's grant and is anticipated to last through to the end of the fiscal year (March 2026)</li><li>The target is to reach over 40 participants</li><li>Clients are ineligible to participate if they are on a crisis list for long-term care, and the care partner's capacity to participate is determined prior to admission to the program</li><li>The program consists of a pre-interview with a researcher, completion of a questionnaire, three visits from social work, one visit with an RPN, and one visit from recreation</li></ul>

Relationship-Centred Care Update	<ul style="list-style-type: none"> <li>Natalie provided update from the Relationship-Centred Care Action Team (RCC-AT) – purpose is to ensure that the culture at McCormick keeps with its mission of relationship-centred care</li> <li>Past initiatives include free massages from TriOs College students and “Word Swap Wednesday” – promotes and supports the use of person-centred language</li> <li>Staff survey will be going out soon to help measure the impact that the RCC-AT has had since forming in August 2024</li> </ul>
McCormick Care Foundation Grant and Events Updates	<ul style="list-style-type: none"> <li>Elizabeth’s grant request for the addition of AstroTurf in the garden area has been approved</li> <li>This area will include painted pickle ball court lines, and can also be used as a putting green and bocce ball court</li> <li>A portion of the funding from this will come from proceeds raised at a recent charity golf tournament at Forest City National Golf Club</li> <li>Another grant is currently in the works to create a more dementia friendly environment in the day program – this includes making the atrium area more home like, removing the lampposts, adding an artificial fireplace, painting door frames, and more</li> <li>Maggie’s Run will be taking place on September 13th, the proceeds from this will be split between the day program and McCormick Home</li> <li>McCormick Home’s annual car show is taking place on August 25th</li> </ul>
Round Table	<ul style="list-style-type: none"> <li>Discussion was had regarding whether foot care can be offered at the day program – full service foot care cannot be done due to lack of a space with proper ventilation</li> <li>Continence clinic was held in June – this was well attended, discussions are being held to host another clinic with Beck Hearing, who can offer hearing assessments, wax removal, and more</li> </ul>

Next meeting: Thursday, October 2<sup>nd</sup>, 2025 at 10:00 a.m.